

# **Parental controls guide**

# O2 mobile

## Parental Controls information

### Type of guide

Broadband & Mobile networks

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### Features and Benefits

O2 Parental Controls allow the account holder to block adult content when the device is using the mobile and network out of the home (the default is 18+). Additionally, you can also allow access to sites classified as suitable for under 12's.

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### What specific content can I restrict?



Inappropriate content

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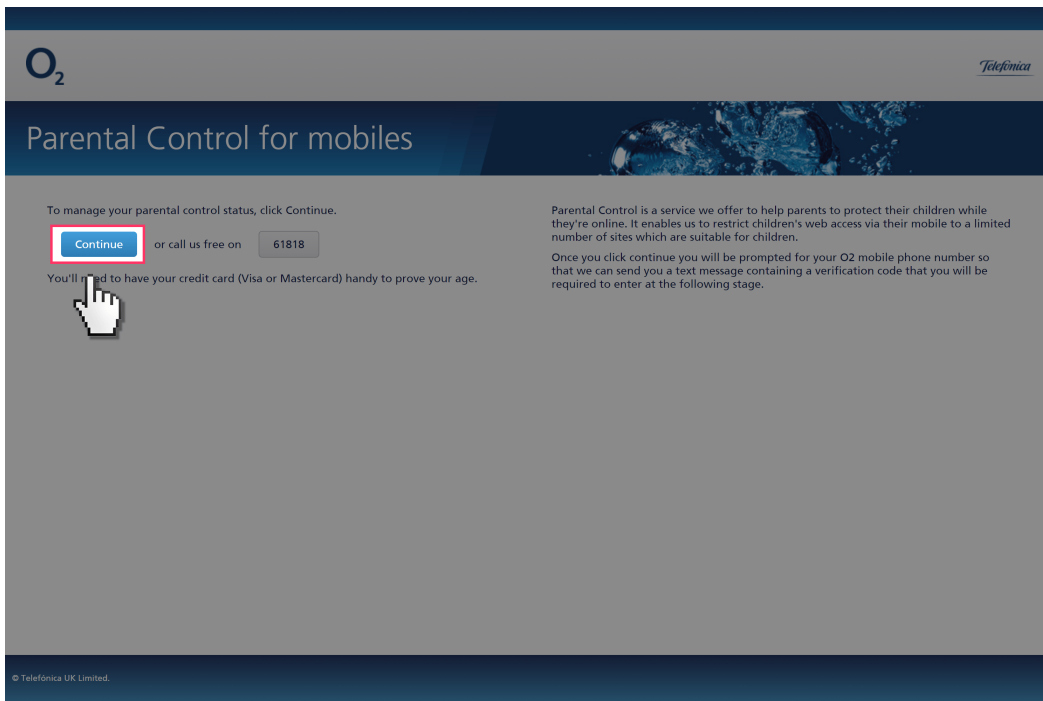
### What do I need?

The mobile number of the handset you want to set up the service on, your credit card to prove your age.

## Step by step guide

1

Call 61818 from your child's mobile phone or visit [parentalcontrol.o2.co.uk](http://parentalcontrol.o2.co.uk) and click the "Continue" button.



# O2 mobile

## Step by step guide

2

Enter the mobile phone number of the handset that you want to start the service on.

Personal Business Store locator Sign in or Register Search

O<sub>2</sub> Shop Phones, tariffs, tablets, accessories More for you More perks, services, connected, flexibility Apps Our latest apps, news, reviews Connectivity 4G, O2 WiFi, our network and more Help Bill and phone help, O2 Gurus and more My O<sub>2</sub> Your bill, account, top up, upgrade Telefonica

### Security Code SMS

Step 1 of 2  
Mobile phone number

Tell us your mobile number and we will send you a text message with a code in it.

Your mobile number (this must be a UK mobile number)

Enter a mobile number

Text me a code

Cancel

We need to make sure you are allowed to access this account

1 We can check your number, if you are on a smart phone or tablet device with mobile data. Please turn off your WiFi, turn on you mobile data and click here

- To protect your personal information we need to check that you have access to this phone.
- We will send a code to your mobile phone and ask you to enter it on the next page.

Most popular  
Upgrade my device  
Live Chat  
Recycle my old device  
Top up my device  
O2 Refresh

About O2  
About us  
Think Big  
Careers  
News & PR  
Sponsorship

Help and support  
Help home  
My O2  
Track my order  
Contact us  
Collection and delivery

Follow us  
Facebook  
Twitter

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## Step by step guide

3

You will be sent a text message to the mobile number you entered with a 6 digit code. Enter the 6 digit code on this screen.

Personal | Business Sign in

O<sub>2</sub> Shop More for you Help My O<sub>2</sub> Search

### Security Code SMS

Step 2 of 2

We've sent a code to mobile number 07971622368

If this isn't your mobile number please [try another number](#).

Your six digit code

If you've not received a code after 10 minutes we can [send you another code](#)

#### Live Chat

Not found your answer? Live chat is the quickest way to get in touch with a real person from O<sub>2</sub>.

#### Contact us

For further assistance contact customer services.

Most popular: Upgrade my device, Live Chat, Recycle my old device, Top up my device, O<sub>2</sub> Rewards

About O<sub>2</sub>: About us, Think Big, Careers, News & PR, Sponsorship

Help and support: Help home, My O<sub>2</sub>, Track my order, Contact us, Collection and delivery

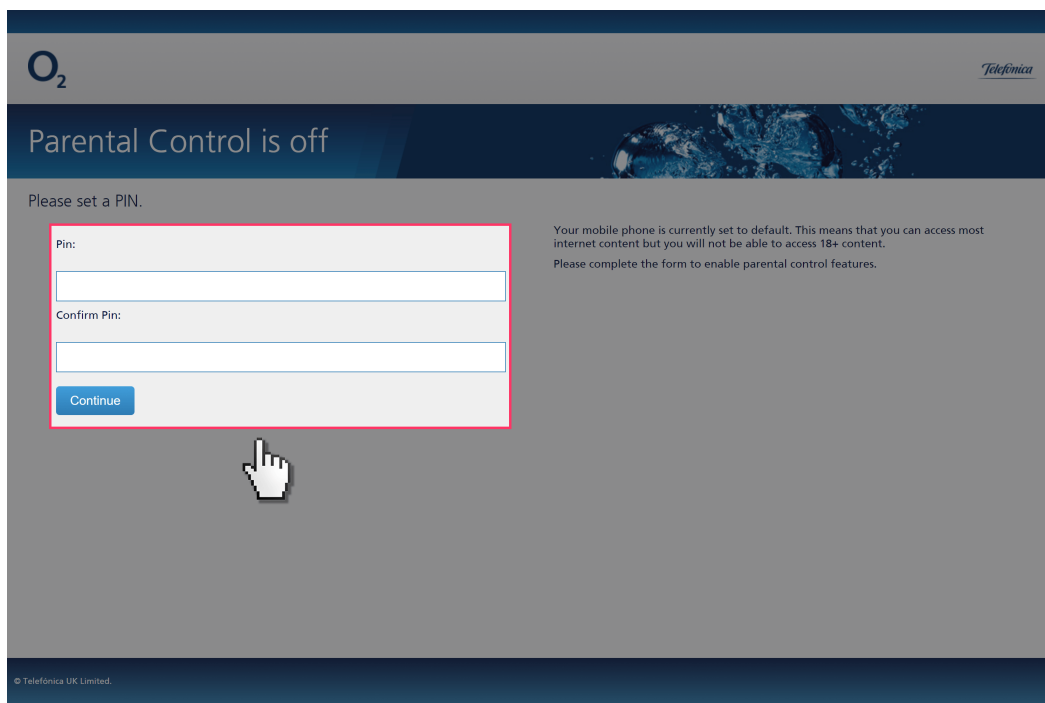
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## Step by step guide

4

You will now be asked to set a PIN that will be used to activate the service. Click the “Continue” button to activate the service.



O<sub>2</sub> *Telefónica*

Parental Control is off

Please set a PIN.

Pin:

Confirm Pin:

Continue

Your mobile phone is currently set to default. This means that you can access most internet content but you will not be able to access 18+ content. Please complete the form to enable parental control features.

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