

Parental controls guide

Parental Controls information

Type of guide

Broadband & Mobile networks

Features and Benefits

All Tesco mobiles are set to restrict access to adult content, but you can also choose to restrict content suitable for 12+. Content blocking will only work when the device is using the mobile network, not the home WiFi.

What specific content can I restrict?



Inappropriate content



Calls



Chatting

What do I need?

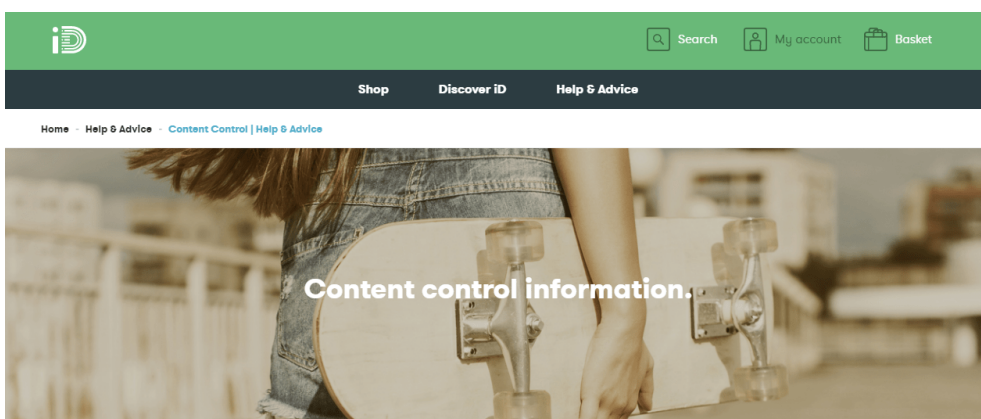
A credit card to verify you're over 18.



Step by step guide

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Adult content is automatically restricted on ID Network mobile phones. If however the account is unrestricted and you need it changed back, call the iD customer services team on 7777 from your iD mobile or 0333 003 7777 from any other phone (calls from landlines and other networks may vary) and they'll help you add or remove content restrictions. While content restrictions are activated on the device, if anyone tries to access an age-restricted site (gambling, adult content, etc.) they'll be directed to the ID Network content control webpage instead.



Content Restrictions

Content Restrictions

Our content restriction service allows you to protect children from viewing inappropriate content online.

Call the iD customer services team on 7777 from your iD mobile or 0333 003 7777 from any other phone (calls from landlines and other networks may vary) and we'll help you add or remove content restrictions.

While content restrictions are activated on your device, if anyone tries to access an age-restricted site (gambling, adult content, etc.) they'll be directed to our content control webpage instead. They will then have to call us and provide proof of their age to access the content.

Please note that we are unable to provide this service if a Wi-Fi connection is used, as the Wi-Fi service provider's own content rules will apply.

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