

# **Parental controls guide**

# TalkTalk Homesafe

## Parental Controls information

### Type of guide

Broadband & Mobile networks

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### Features and Benefits

TalkTalk Homesafe features three web filter settings – Virus Alert, Kids Safe, Homework time that can block social networking and games sites at specific times and the ability to block individual sites.

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### What specific content can I restrict?



Pornography & Adult Nudity



Drugs



Alcohol & Tobacco



Suicide & Self-Harm



Weapons & Violence



Gambling



Dating



Social Networking



Filesharing



Online Games

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### What do I need?

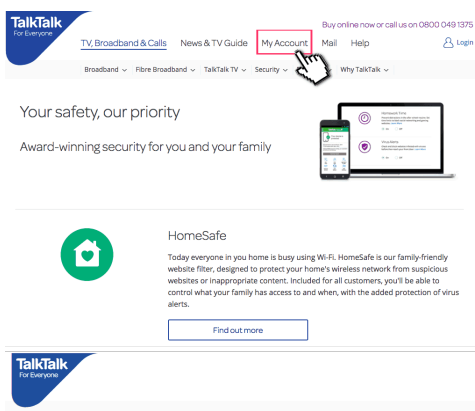
A TalkTalk account (Username and Password). If you haven't signed up, you will need your landline telephone number and your TalkTalk account number (found at the top of your bill).

# TalkTalk Homesafe

## Step by step guide

1

Go to 'My Account' and log in with your Username and Password. If you haven't got an account click the 'Register' button.



### HomeSafe

Today everyone in your home is busy using Wi-Fi. HomeSafe is our family-friendly website filter, designed to protect your home's wireless network from suspicious websites or inappropriate content. Included for all customers, you'll be able to control what your family has access to and when, with the added protection of virus alerts.

[Find out more](#)

A screenshot of the 'Log into My Account' login form. The form has two input fields: 'Enter your email address\*' and 'Enter your password\*'. Below the password field is a checkbox labeled 'Remember your email address'. A red box highlights the 'Login' button, and a mouse cursor is pointing at it. There are also links for 'Forgotten your password?' and 'Not yet set up for My Account?'.

# TalkTalk Homesafe

## Step by step guide

2

Hover over 'My services' from the menu at the top and select 'View HomeSafe settings'

The screenshot shows the TalkTalk 'My Account' page. At the top, there is a navigation bar with 'TV, Broadband & Calls', 'News & TV Guide', 'My Account', 'Mail', and 'Help'. Below this is a secondary menu with 'Home', 'Bills & payment', 'My services', 'Offers & Upgrades', 'My details', 'Support', and 'TalkTalk apps'. The 'My services' dropdown menu is open, showing three columns of options: 'Broadband', 'Home phone', and 'TV'. The 'View HomeSafe settings' option is highlighted in red in the 'Broadband' column. A hand cursor is pointing at this option. Other options in the 'Broadband' column include 'Perform a speed check', 'Manage SuperSafe Boosts', and 'Change broadband password'. The 'Home phone' column includes 'Manage Calling Circle', 'Manage speed dial', 'Manage calling features', 'View frequently called numbers', 'Manage home phone Boosts', 'Analyse your calls', and 'View Boost usage'. The 'TV' column includes 'View/Change TV PIN', 'Manage TV Boosts', and 'Mobile' (with sub-options: 'Manage mobile plan', 'Transfer a mobile number', 'Manage mobile Boosts'). Below the menu, the page shows a 'Welcome' message, a 'Summary' section with a TV icon, and a 'Payment' section with a 'View latest bill' button. The latest bill total is £19.95, due on 1 Jan. The next bill date is 23 Jan. There is also a 'Usage since your latest bill' section showing £19.95. A promotional banner at the bottom right says 'Because value matters' and 'Our customers get more - that's a promise'.

# TalkTalk Homesafe

## Step by step guide



Select filters and change your settings to suit your family needs.

**TalkTalk**  
For Everyone

TV, Broadband & Calls | News & TV Guide | My Account | Mail | Help

Home | Bills & payment | My services | Offers & Upgrades | My details | Support | TalkTalk apps

### HomeSafe®

HomeSafe protects your family's devices when they're using your TalkTalk broadband. It alerts you when a site contains a virus, and blocks sites you select as inappropriate.

**KidsSafe**  
Help protect children from potentially harmful website content like suicide, drugs, weapons and pornography. [Learn more](#)

On  Off

Choose which websites to block

**Homework Time**  
Prevent distractions in the after school routine. Set time limits to block gaming websites. [Learn more](#)

On  Off

**Virus Alerts**  
Check and block websites infected with viruses before they reach your front door. [Learn more](#)

On  Off

Phone number: 0123456789  
Account number: 0123456789

Help & support  
[Find out more about HomeSafe®](#)  
[Broadband and security](#)  
[Ask the TalkTalk community](#)

Nuisance call reporting  
Receiving nuisance or scam calls? We offer a free service to report these phone numbers.  
[Find out more](#)

Super Safe Boost  
As part of your package you have **FREE** award-winning security software that provides total online protection in and out of the home for up to 8 PCs.  
[Find out more](#)