internet matters.org

Parental controls guide

Plusnet SafeGuard

Parental Controls information

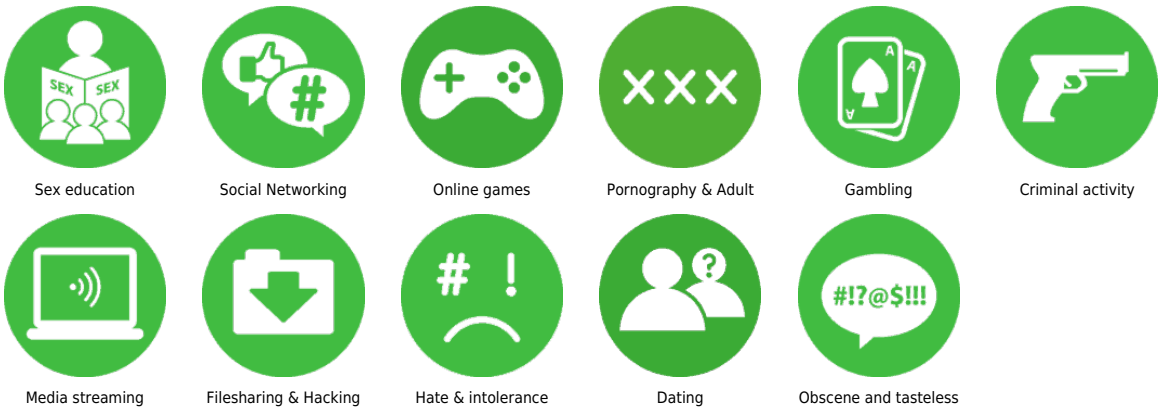
Type of guide

Broadband & Mobile networks

Features and Benefits

Plusnet SafeGuard allows you to restrict accesss to inappropriate content on certain websites on all your devices that are connected to the Plusnet broadband connection.

What specific content can I restrict?



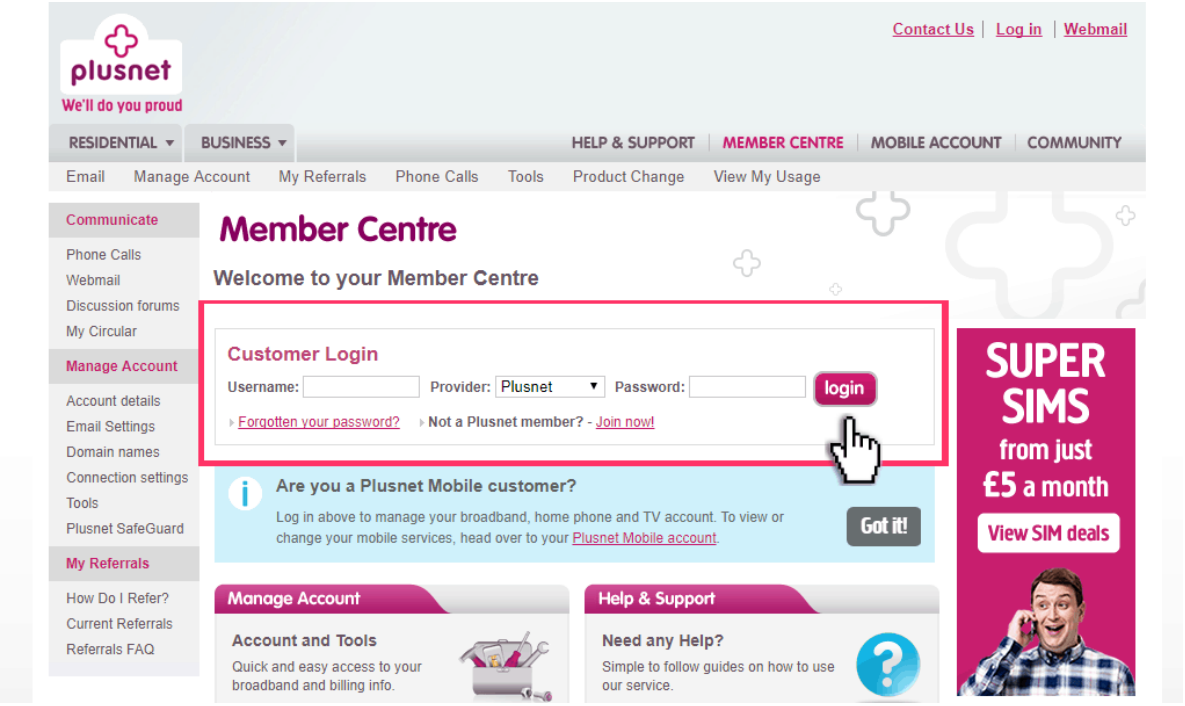
What do I need?

A Plusnet account and broadband subscription

Plusnet SafeGuard

Step by step guide

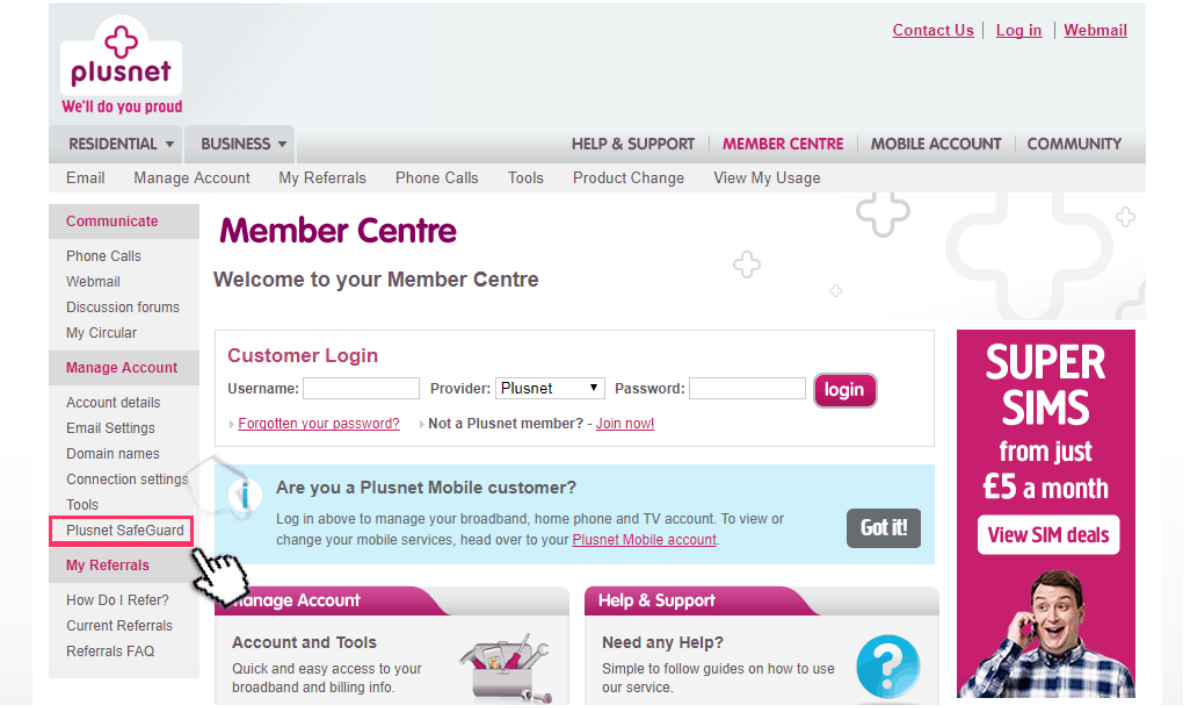
1 Go to plus.net and log into your Plusnet account with the username and password you created when you signed up for Plusnet – the same username and password for the Member Centre.



Plusnet SafeGuard

Step by step guide

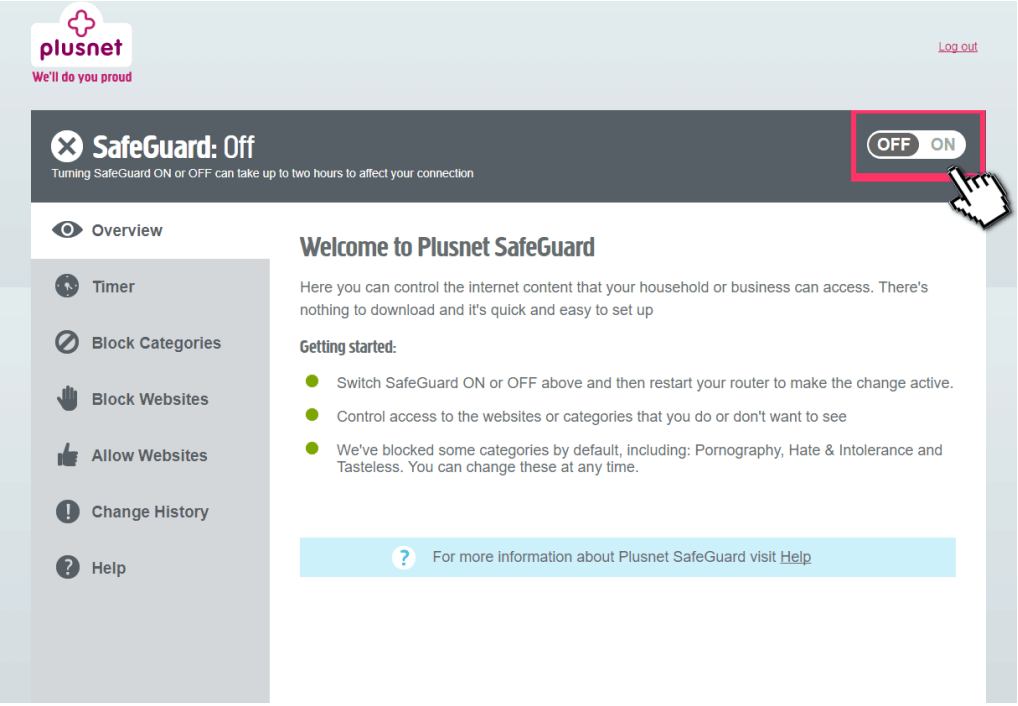
2 Once you have logged in select ‘Plusnet SafeGuard’ from the options on the left-hand side of the page.



Plusnet SafeGuard

Step by step guide

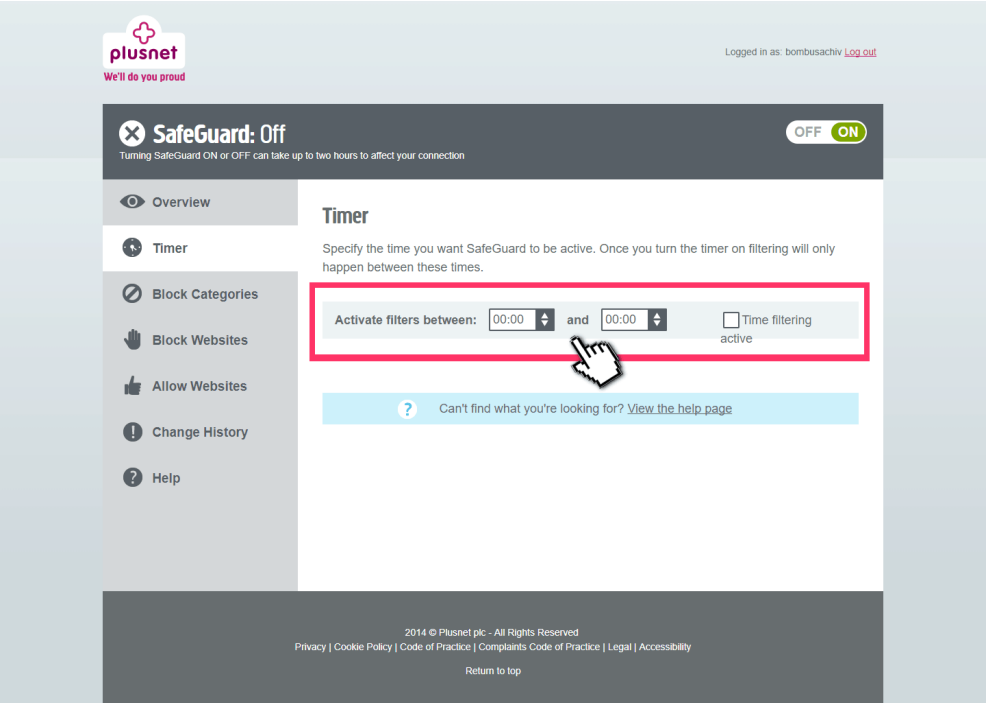
3 On the SafeGuard overview page, switch click the ON/OFF button at the top of the screen to switch on the filter.



Plusnet SafeGuard

Step by step guide

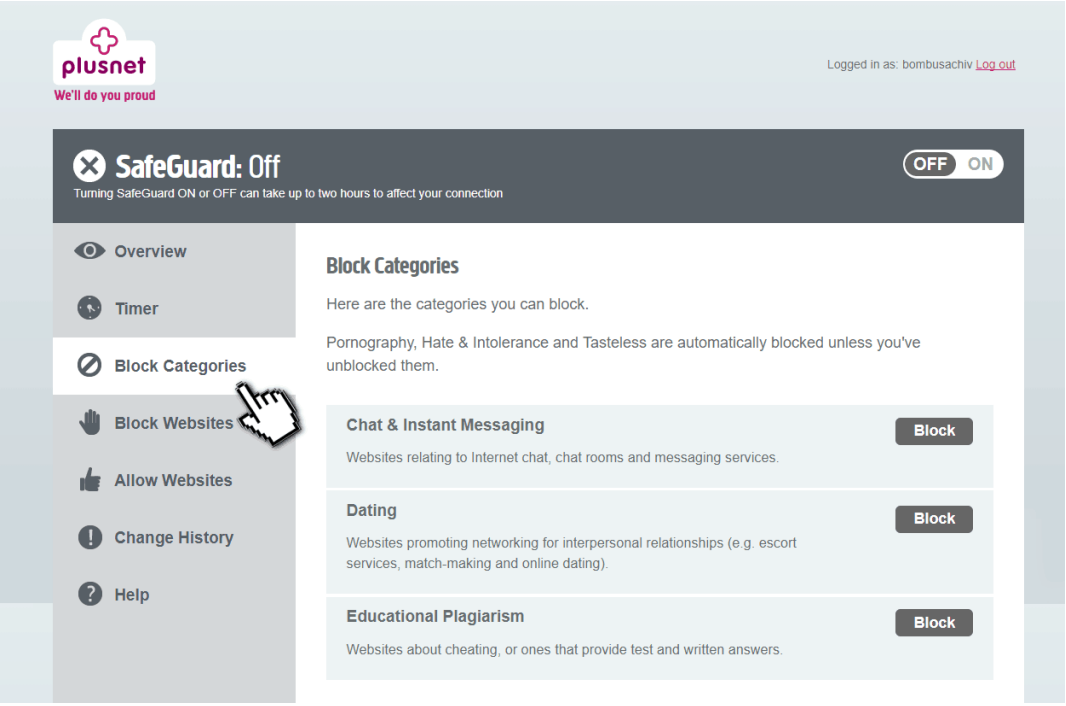
4 Specify the time you want the controls to be active and the filter will only work between these times.



Plusnet SafeGuard

Step by step guide

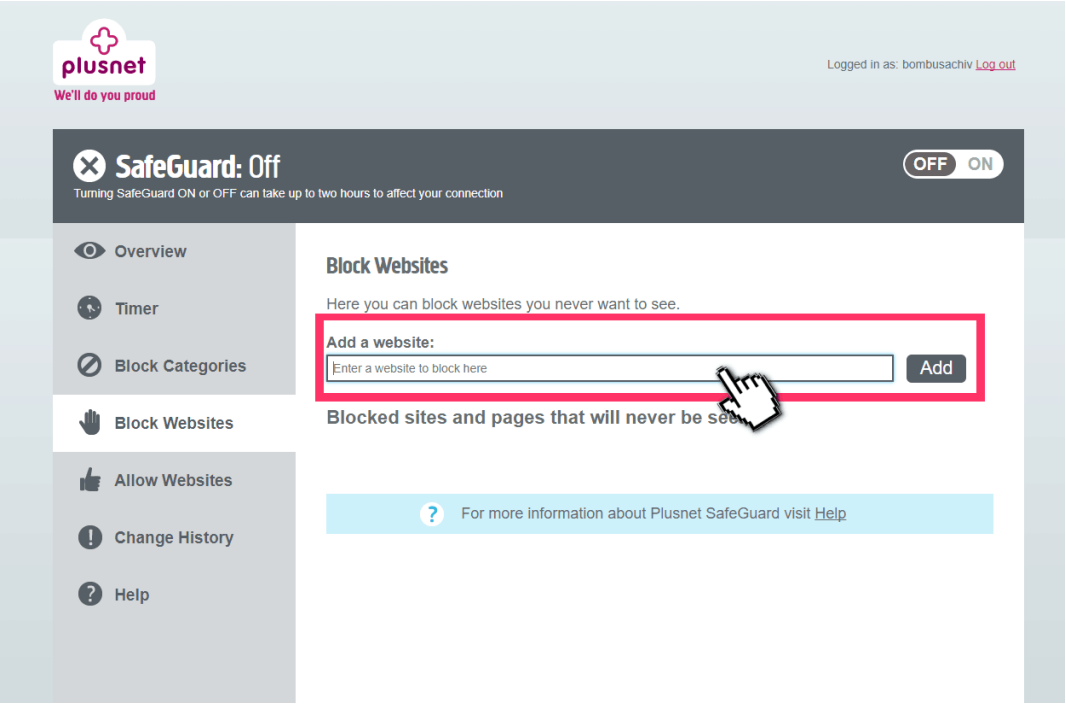
5 Click on ‘Block categories and click on ‘block’ to apply the filter category.



Plusnet SafeGuard

Step by step guide

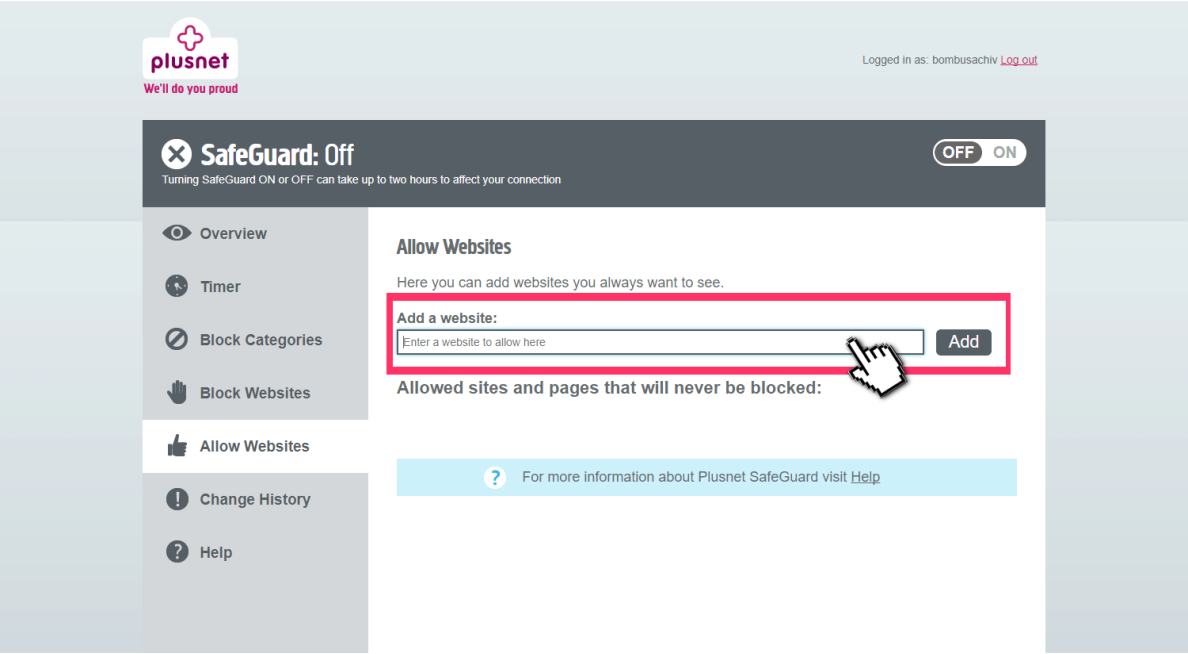
6 Select ‘Block sites’ to enter a list of specific sites that you wish to block.



Plusnet SafeGuard

Step by step guide

7 Select ‘Allow Websites’ to enter a list of specific sites that you’d like to allow.



Plusnet SafeGuard

Step by step guide

8 Restart your router by turning it off and then on. Plusnet SafeGuard should be activated once it has restarted.