

# **Parental controls guide**

# Amazon Prime Video

## Parental Controls information

### Type of guide

Entertainment & Search engines

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### Features and Benefits

Amazon Video parental controls give you the ability to set restrictions for the video content that can be purchased or viewed on your connected devices. You are required to register an account and log in to each device before you can stream content.

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### What specific content can I restrict?



Inappropriate content

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### What do I need?

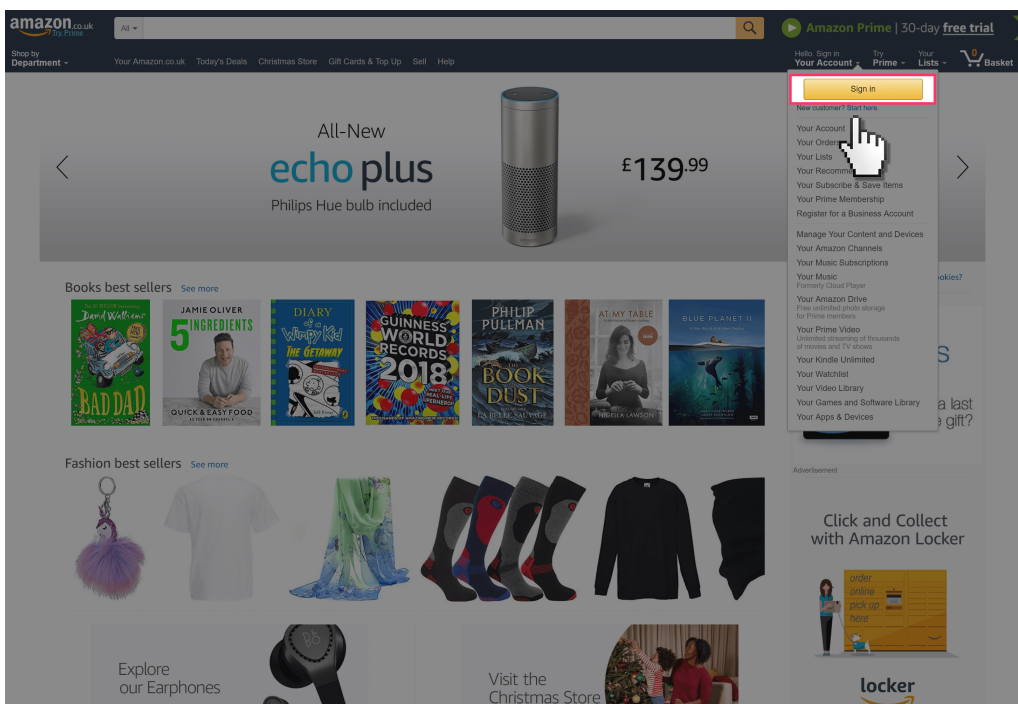
You will need to have registered an Amazon account and enabled Amazon Prime. To set a PIN you will need your Email address and password to access your account.

# Amazon Prime Video

## Step by step guide

1

Go to [www.amazon.co.uk](http://www.amazon.co.uk) and select “Sign in”.

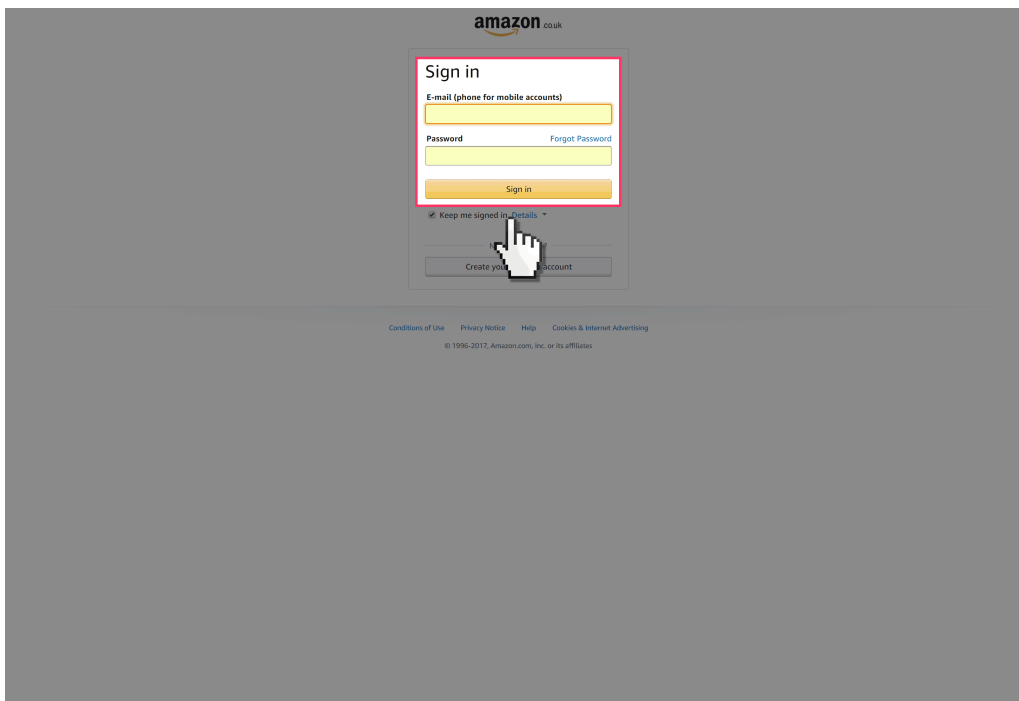


# Amazon Prime Video

## Step by step guide

2

If you have registered an account, then enter your Email address and account Password.



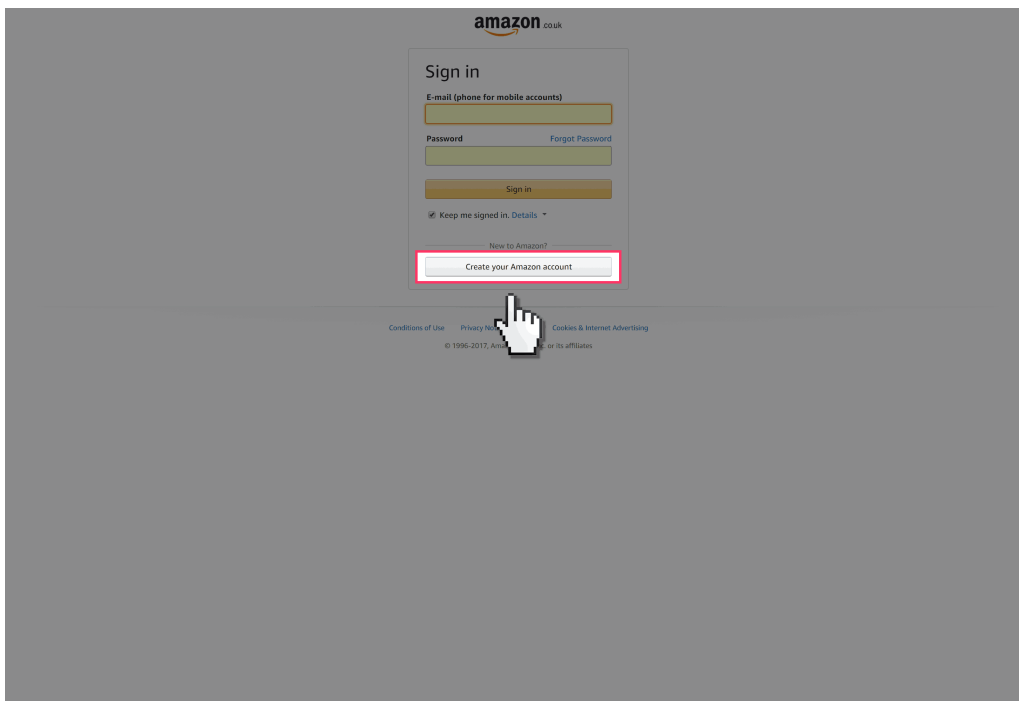
The screenshot shows the Amazon.co.uk sign-in page. The 'Sign in' form is highlighted with a red border. It includes fields for 'E-mail (phone for mobile accounts)' and 'Password', both with yellow input boxes. A 'Forgot Password' link is next to the password field. Below the fields is a yellow 'Sign in' button. Underneath the button is a checkbox labeled 'Keep me signed in - Details' with a mouse cursor pointing at it. At the bottom of the form is a 'Create your account' button. The footer contains links for 'Conditions of Use', 'Privacy Notice', 'Help', and 'Cookies & Internet Advertising', along with the copyright notice '© 1996-2017, Amazon.com, Inc. or its affiliates'.

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## Step by step guide

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If you have not registered an account then select “Register” and enter your details to create an account.

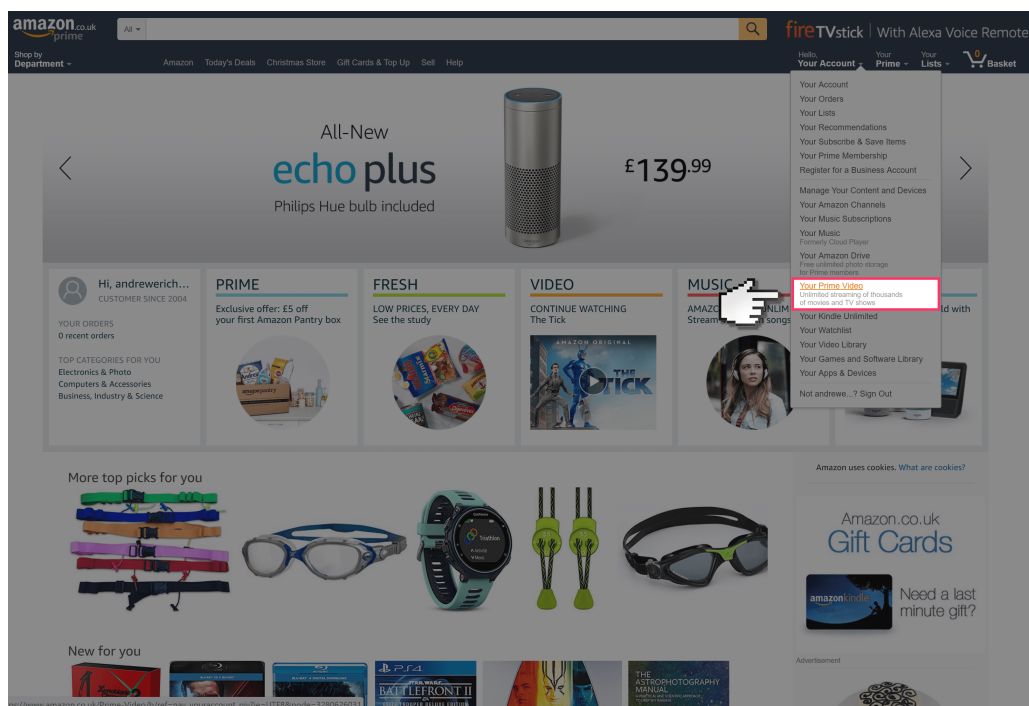


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## Step by step guide

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Once signed in select “Your Prime Video”.

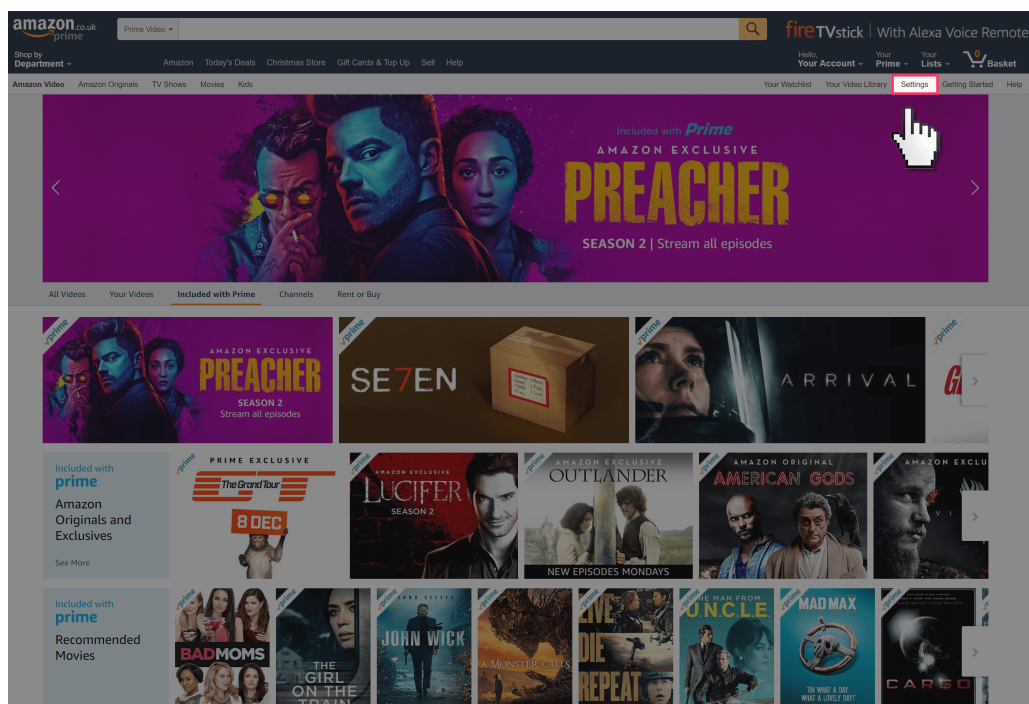


# Amazon Prime Video

## Step by step guide

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Select “Settings”

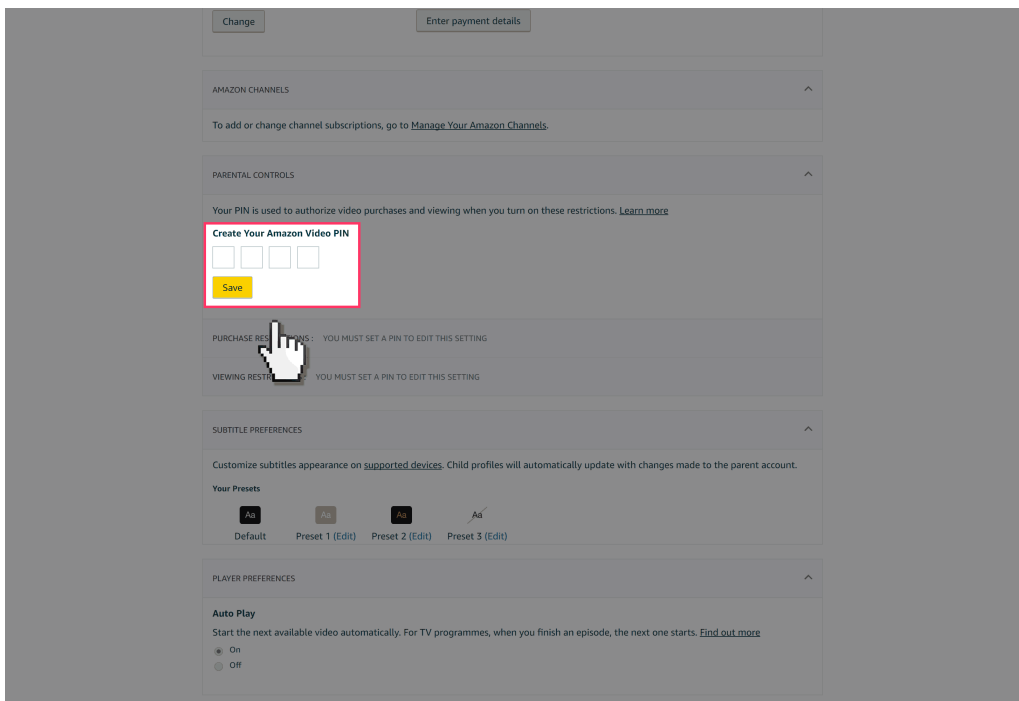


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Scroll down to the “Parental Controls” section enter a 4 digit PIN and select “Save”.



Change Enter payment details

AMAZON CHANNELS ^

To add or change channel subscriptions, go to [Manage Your Amazon Channels](#).

PARENTAL CONTROLS ^

Your PIN is used to authorize video purchases and viewing when you turn on these restrictions. [Learn more](#)

Create Your Amazon Video PIN

Save

PURCHASE RESTRICTIONS: YOU MUST SET A PIN TO EDIT THIS SETTING

VIEWING RESTRICTIONS: YOU MUST SET A PIN TO EDIT THIS SETTING

SUBTITLE PREFERENCES ^

Customize subtitle appearance on [supported devices](#). Child profiles will automatically update with changes made to the parent account.

Your Presets

☒ Default ☐ Preset 1 (Edit) ☐ Preset 2 (Edit) ☐ Preset 3 (Edit)

PLAYER PREFERENCES ^

Auto Play

Start the next available video automatically. For TV programmes, when you finish an episode, the next one starts. [Find out more](#)

☒ On ☐ Off

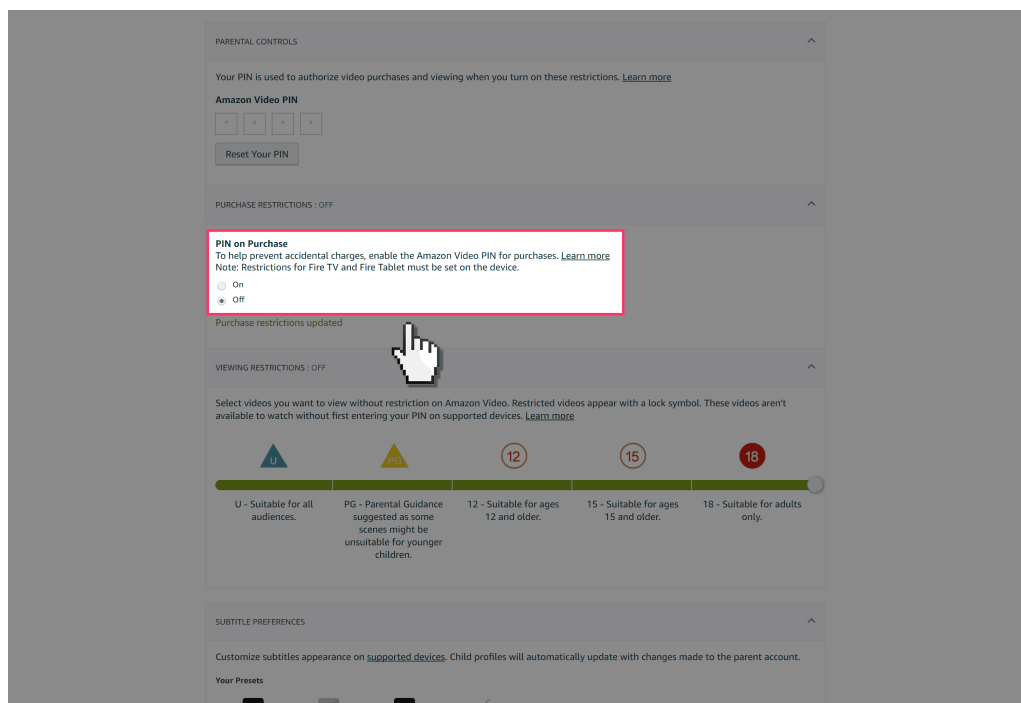


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To enable Purchasing Restrictions that require your PIN to make a purchase select “On” under “PURCHASE RESTRICTIONS”.

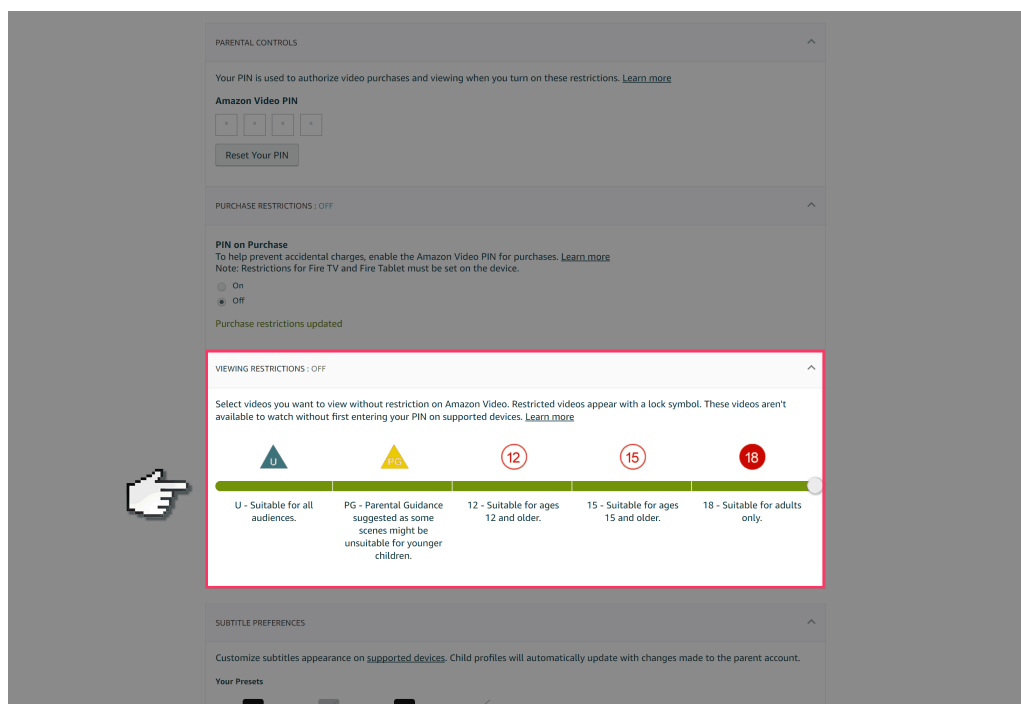


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To enable Viewing Restrictions under “VIEWING RESTRICTIONS” slide the slider to highlight in green the age categories that will not require a PIN to view.

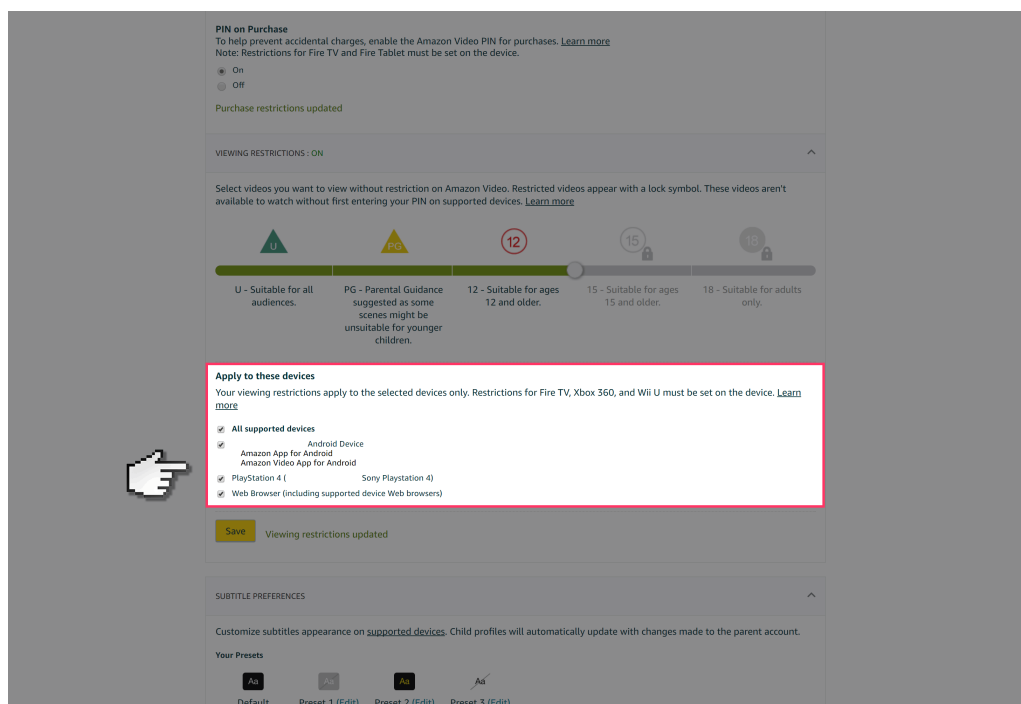


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You will now be able to select which of your connected devices the viewing restrictions will be applied to. Ensure the devices you want restricted are ticked.



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Once you have set the viewing restrictions press the “Save” button to update your settings.

